

# IT TRANSFORMATION PROJECT

July 2019

## PROJECT UPDATE

Over half of the departments in Columbus and Wooster have been moved to OCIO services. State-wide, over 20% of county extension offices have moved to OCIO services. Visit the [IT Transformation Project website](#) for regular project updates.

## Onboarding to OCIO Services

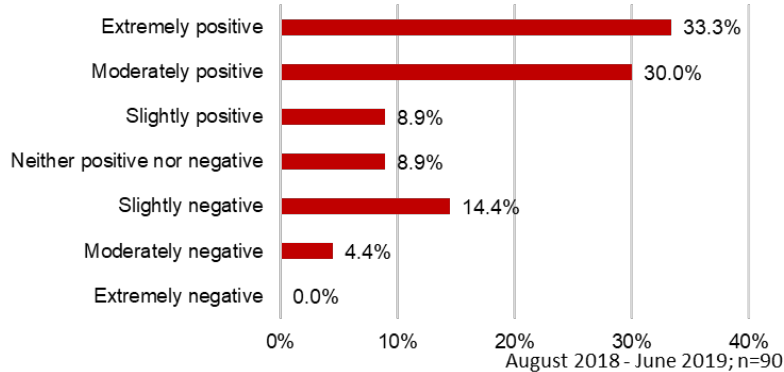
COLUMBUS CAMPUS	WOOSTER CAMPUS	STATE-WIDE CAMPUS
<ul style="list-style-type: none"> <li>• OSUnet and Wi-Fi implementation complete in 20 buildings (72% of in scope buildings completed)</li> <li>• Moving to OCIO services next:               <ul style="list-style-type: none"> <li>○ FABE</li> <li>○ OSUE Admin</li> </ul> </li> <li>• 11 of 21 departments moved to OCIO services</li> </ul>	<ul style="list-style-type: none"> <li>• Wi-Fi implementation complete in 39 buildings (58% of in scope buildings completed)</li> <li>• OSUnet complete in 44 buildings (66% of in scope buildings completed)</li> <li>• Moved to OCIO services in June:               <ul style="list-style-type: none"> <li>○ IT</li> </ul> </li> <li>• Moving to OCIO services next:               <ul style="list-style-type: none"> <li>○ OARDC - FABE</li> <li>○ OARDC - Plant Path</li> <li>○ OARDC – MCIC</li> </ul> </li> <li>• 21 of 35 departments moved to OCIO services</li> </ul>	<ul style="list-style-type: none"> <li>• OSUnet and Wi-Fi implementation complete in 45 locations (39% of in scope buildings completed)</li> <li>• Moved to OCIO Services in June:               <ul style="list-style-type: none"> <li>○ Sandusky &amp; Muskingum</li> </ul> </li> <li>• Next counties to move to OCIO services:               <ul style="list-style-type: none"> <li>○ Brown, Lucas, Wood</li> </ul> </li> <li>• Planning kicked off with the following counties:               <ul style="list-style-type: none"> <li>○ Mercer, Shelby</li> </ul> </li> <li>• Next counties to kick off:               <ul style="list-style-type: none"> <li>○ Knox, Tuscarawas, Holmes, Washington, Noble, Guernsey, Coshocton</li> </ul> </li> <li>• 20 of 88 counties moved to OCIO services</li> </ul> <p>*See map on last page for additional State-Wide details</p>



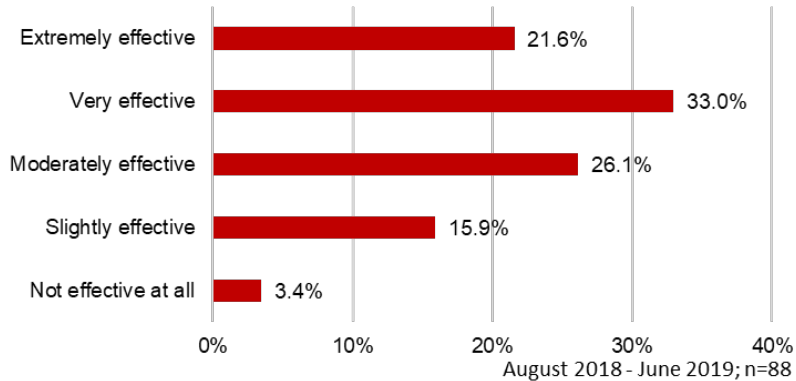
# Onboarding Survey Results

Members of units that moved to OCIO services were given the opportunity to provide feedback about their experience.

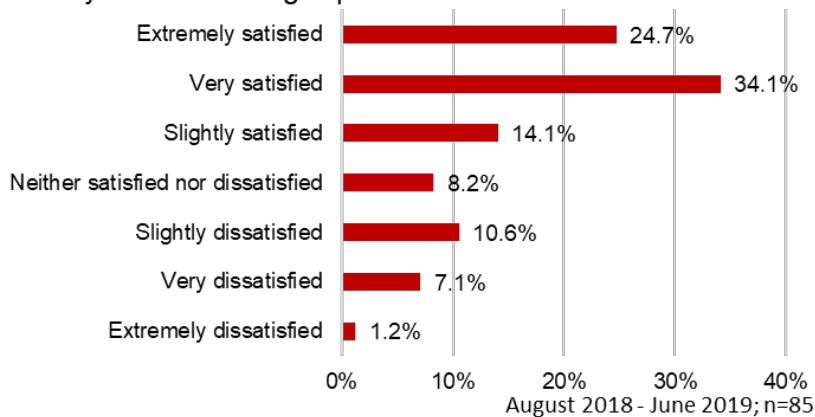
Thinking about the overall process of receiving new IT services, how would you rate your experience?



What did you think about the communications you received throughout the onboarding process?



Overall, how satisfied or dissatisfied were you with your onboarding experience?



## CFAES IT Team Progress

The CFAES IT team is working on a variety of projects including research and application support. These are some of the highlights from June.

### Research Support:

- FABE: Setup a user with Windows Subsystem for Linux to run Robot Operating System
- MCIC: Fixed an issue where share drives weren't mounting properly
- MCIC: Met to discuss computer needs
- Plant Pathology: Met with PI's to discuss computer needs
- Service Testing and Research Laboratory: Fixed an issue where instrument software wasn't starting

### Application Support:

- AEDE: With Web Team, provided consultation to Knowledge Exchange project team on IT support resources for processing big data and publishing to the web
- Extension: Established partnership with OSU Technology and Commercialization Office for mobile app publishing
- FABE: Administered Adobe Creative Cloud for student employees
- Nationwide & Ohio Farm Bureau 4-H Center: Upgraded event management software.
- Research & Graduate Education: Deployed new digital signage in Agricultural Administration building
- Shisler Conference Center: Upgraded event management software.
- Migrated all Zoom cloud recording videos to BuckeyeBox in support of migration to CarmenZoom.



# STATE-WIDE PROGRESS

