IT TRANSFORMATION PROJECT
June 2019

PROJECT UPDATE

After several months of hard work, all ATI users on the Wooster campus are now moved to OCIO services. Two more groups on the Columbus campus and four County Extension offices were moved to OCIO services in May, with several more on deck. With increasing units onboarded to these services, more survey responses are rolling in regarding the onboarding experience with generally positive results. Visit the IT Transformation Project website for regular project updates.

Onboarding to OCIO Services

<table>
<thead>
<tr>
<th>COLUMBUS CAMPUS</th>
<th>WOOSTER CAMPUS</th>
<th>STATE-WIDE CAMPUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi-Fi implementation complete in 20 buildings</td>
<td>Wi-Fi implementation complete in 35 buildings</td>
<td>OSUnet and Wi-Fi implementation complete in 42 locations</td>
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<tr>
<td>OSUnet complete in 20 buildings</td>
<td>OSUnet complete in 41 buildings</td>
<td>Moved to OCIO Services in May:</td>
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<tr>
<td>Moved to OCIO services in May:</td>
<td>Moved to OCIO services in May:</td>
<td>o Adams, Jackson, Pike, Madison</td>
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<tr>
<td>o IT</td>
<td>o ATI ASB,</td>
<td>Next counties to move to OCIO services:</td>
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<tr>
<td>o 4-H</td>
<td>o ATI AET</td>
<td>o Sandusky, Muskingum</td>
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<tr>
<td>Moving to OCIO services next:</td>
<td>Moving to OCIO services next:</td>
<td>Planning kicked off with the following counties:</td>
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<tr>
<td>o FABE</td>
<td>o IT</td>
<td>o Sandusky, Richland, Brown, Clinton, Allen, Logan</td>
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<tr>
<td>o OSUE Admin</td>
<td>OARDC - Plant Path</td>
<td>Next counties to kick off:</td>
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<td></td>
<td>OARDC - MCIC</td>
<td>o Preble, Montgomery, Tuscarawas &amp; Holmes</td>
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*See map on last page for additional State-Wide details
Onboarding Survey Results

Members of units that moved to OCIO services were given the opportunity to provide feedback about their experience.

Thinking about the overall process of receiving new IT services, how would you rate your experience?

- Extremely positive: 36.1%
- Moderately positive: 30.1%
- Slightly positive: 8.4%
- Neither positive nor negative: 8.4%
- Slightly negative: 15.7%
- Moderately negative: 1.2%
- Extremely negative: 0.0%

What did you think about the communications you received throughout the onboarding process?

- Extremely effective: 23.5%
- Very effective: 34.6%
- Moderately effective: 25.9%
- Slightly effective: 13.6%
- Not effective at all: 2.5%

Overall, how satisfied or dissatisfied were you with your onboarding experience?

- Extremely satisfied: 26.9%
- Very satisfied: 35.9%
- Slightly satisfied: 11.5%
- Neither satisfied nor dissatisfied: 9.0%
- Slightly dissatisfied: 11.5%
- Very dissatisfied: 5.1%
- Extremely dissatisfied: 0.0%
CFAES IT Team Progress

The CFAES IT team is working on a variety of projects including research and application support. These are some of the highlights from May.

Research Support:

- Animal Sciences: Assisted in moving Krauss Dairy to OSUlan
- Animal Sciences: Worked with third party vendors to fix issues with scales
- Food, Agricultural and Biological Engineering: Assisted a user in getting Robot Operating System working on Windows 10
- Molecular and Cellular Imaging Center: Gathered information on research computers for inventory
- Molecular and Cellular Imaging Center: Assisted in fixing issues on bioinformatic servers
- Plant Pathology: Gathered information on research computers for inventory
- Labs: Completed onboarding of lab PCs in Selby Hall; working to migrate PCs in labs to more modern OS and hardware.
- Assisting OCIO with e-waste and asset management, disposal, data destruction, etc.
- Coordinating with surplus to retrieve/select PC hardware that we may be able to use to help improve PI lab situations.

Application Support:

- Extension: Working with District Techs to develop a way to solve problems using invoicing software in the counties.
- FABE: With research support, began helping Darren Drewry get cloud connectivity for new data loggers and discussing high performance computing options such as AWS and OSC to analyze his data.
- FABE: With research support, identified solution for graduate student to use Linux-based Robot Operating System (ROS) command line and graphical software on Windows 10 to support a drone performing LiDAR mapping of plant growth in a greenhouse.
- FAHRP: Onboarded new digital signage and facilitated training.
- Outlying Research Stations: With research support, helped make modifications to two weather stations onsite.
- Renovations Planning: Consulted on providing time lapse camera footage for construction projects. Providing software platform and specified camera system.